Blood Donor Bill of Rights

Giving blood to help in the medical care of others merits respect, trust and appreciation. Donors and prospective donors should have full confidence in Winter Haven Hospital Community Blood Center and should expect the following from our organization and staff:

- To receive appropriate acknowledgement and recognition for donations.
- To be assured that all information about donations is handled with confidentiality, privacy and security.
- To be assured that our organization meets or exceeds all federal, state, and industry regulations and standards in the collections and handling of blood donations.
- To be informed of the steps involved in the collection, processing, and distribution of donated blood and to be assured that donations are used for the purposes for which they are given.
- To expect that our business relationships are conduct according to highly ethical standards.
- To receive prompt, truthful, and straightforward answers to questions about the donation process.
- To be treated with courtesy and respect in all interactions with Winter Haven Hospital Community Blood Center and its representatives.