

## **IMPORTANT: COURIER SERVICE NOTICE FOR THE MEMORIAL DAY HOLIDAY**

Due to the upcoming Memorial Day holiday, the BayCare Labs courier service would like to notify you that regularly scheduled pickups **will not** occur Monday, May 29. If your office has a regularly scheduled pickup and you have specimens that need to be picked up on Memorial Day, you will need to call courier dispatch at (866) 453-5499 or (727) 953-9703.

## **NEW DRAW SITE AT ST. JOSEPH'S WOMEN'S HOSPITAL MEDICAL OFFICE BLDG.**

BayCare Laboratories is pleased to announce a new draw site at the St. Joseph's Women's Hospital Medical Office Building. This location is for both adult and pediatric patients, with a separate waiting room exclusively for children. **Appointments are available for both adult and pediatric patients via our Save Your Spot appointment system at [BayCareLabs.org](http://BayCareLabs.org).** Hours are 7am – 4pm, Monday – Friday. The address is 4321 N. MacDill Ave., Suite 407, Tampa, FL 33607. Valet parking available.

## **LAB2U – IN-HOME PATIENT LAB DRAWS**

BayCare Laboratories is pleased to introduce Lab2U, a new convenience that brings lab services to the patient. Lab tests can be drawn in the comfort of the patient's own home or office by our highly trained team of certified phlebotomists who will then deliver their tests to one of our local laboratories. This service is ideal for individuals with transportation or mobility issues, limited free time or adults caring for a parent who requires lab services.

Here's how it works:

- Call **(727) 733-5036** to request a lab services visit.
- Visits are available Monday through Friday from 6:30am to 4pm.
- You must have a lab order from your physician prior to scheduling a visit.
- Most insurances are accepted for the testing. Testing services will be billed to insurance.
- There is a \$40 fee for the visit, not covered by insurance that will be collected via credit card during the appointment. There is no charge for this service if a physician certifies that a patient meets homebound criteria as outlined by the Centers for Medicare and Medicaid (CMS).

## **SAVE YOUR SPOT LAB PATIENT APPOINTMENT SYSTEM**

Our lab patient appointment system, **Save Your Spot**, is now live at most of our patient draw sites. Patients are able to schedule appointments up to 60 days prior to their visit. **Physician offices have the ability to make appointments on behalf of your patients** to improve patient compliance for required lab testing. Offices would follow the same process as patients by visiting [BayCareLabs.org](http://BayCareLabs.org) and clicking on the Save Your Spot option and choosing the location and date/time the patient would like the appointment. A text reminder can be sent to the patient if a cell phone number is provided.