

# Reset Your BayCare Password

Follow the steps below to reset your BayCare password in the event that you cannot remember your password.

**Note:** You will need your BayCare ID badge and be registered with iConnect in order to complete this process.

## Reset Your BayCare Password

1. Navigate to <https://pwdreset.baycare.org/> from a browser window.
2. The iCONNECT screen displays. Enter your BayCare username.
3. Click the **Submit** button.
4. Select your delivery method.
5. Click the **Submit** button.
6. Enter the **Registration Code** that you received.
7. Click the **Submit** button.
8. The BayCare Self-Service Password Reset screen displays. Click the **Reset Password** link.
9. Answer all of the **Security Questions**.
10. Click the **Continue** button.
11. Enter and confirm your new password.
12. Click the **Reset Password** button to complete the process.

