

Introducing Your New Statement

Redesigned with you in mind.

Your patient account statement has a new look. Use this guide to help understand the changes to your monthly statement.

1 Account Number
Use any of the highlighted Account Numbers to log in to your account online or make a payment over the phone.

2 A more detailed look at your account history!
Your Previous Statement Balance shows the balance you had before this current statement.

Guarantor Payments Received Since Last Statements shows the payments you have made since your last statement.

New Balances Added Since Last Statement shows any new charges that have been added since your last statement.

3 Online Payment Portal
Scan the QR Code to take you directly to our online payment portal.

4 Allowable Amount
Allowable Amount displays your expected insurance payment.

5 Detail Section
A newly designed detail section displaying activity for services by your provider.

6 Contact Information
Questions about your bill? Email or call using the email address or phone number provided.



1 Account Number: 1234567

2 Your Previous Statement Balance: \$0.00
Guarantor Payments Received Since Last Statement: \$0.00
New Balances Added Since Last Statement: \$1,550.00
Total Balance Due: \$1,549.62

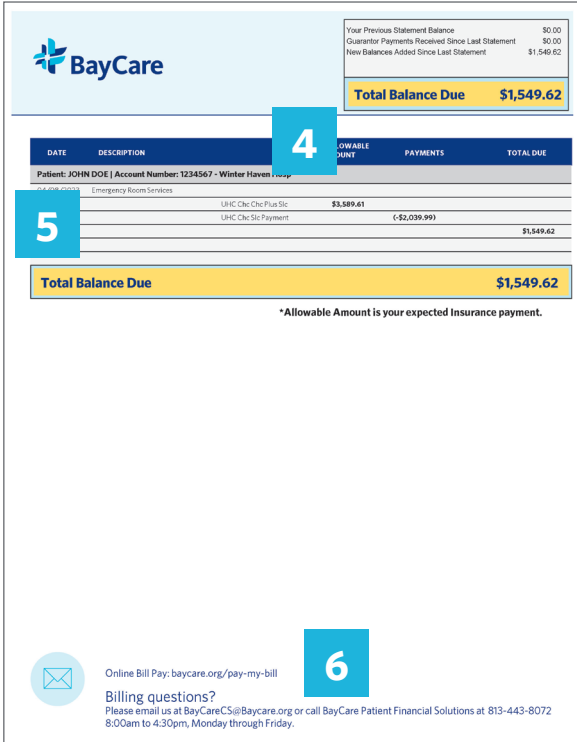
3 Simplify Your Billing Experience!
To Make a Payment (available 24/7)
• Pay your bill online at baycare.org/pay-my-bill
• Call customer service at 813-578-8400
• Scan the QR Code with your smartphone

Flexible Payment Plans
Need a little more time to pay?
• Log onto www.MedNetFinance.com
• Call 855-533-5200

Financial Assistance
If you are unable to pay, you may be eligible for financial assistance.
• www.baycare.org/financialassistance
• Call 855-233-1555

Account Name: JOHN DOE
Statement Date: 05/09/2023
DUE NOW (payment received with no account number will be posted oldest to newest account) **\$1,549.62**
Amount Enclosed: \$ _____

PLEASE SEND PAYMENT TO:
BAYCARE HEALTH SYSTEM INC
PO BOX 31695
TAMPA FL 33631-3696



4 Total Balance Due: \$1,549.62

DATE	DESCRIPTION	OWABLE AMOUNT	PAYMENTS	TOTAL DUE
05/09/2023	Emergency Room Services	\$3,589.61		
	UHC Chc Plus Svc		(\$2,039.99)	
	UHC Chc Svc Payment			\$1,549.62
Total Balance Due				\$1,549.62

5 *Allowable Amount is your expected insurance payment.

6 Online Bill Pay: baycare.org/pay-my-bill
Billing questions?
Please email us at BayCareCS@BayCare.org or call BayCare Patient Financial Solutions at 813-443-8072 8:00am to 4:30pm, Monday through Friday.

You have received this new statement because you were seen by a provider or organization that is using our new electronic health record system. However, should you have any open account balances from previous visits to our physicians or facilities, you will continue to receive statements from the previous billing system for those respective accounts.