

BayCare Financial Assistance

BayCare Medical Group and BayCare Urgent Care

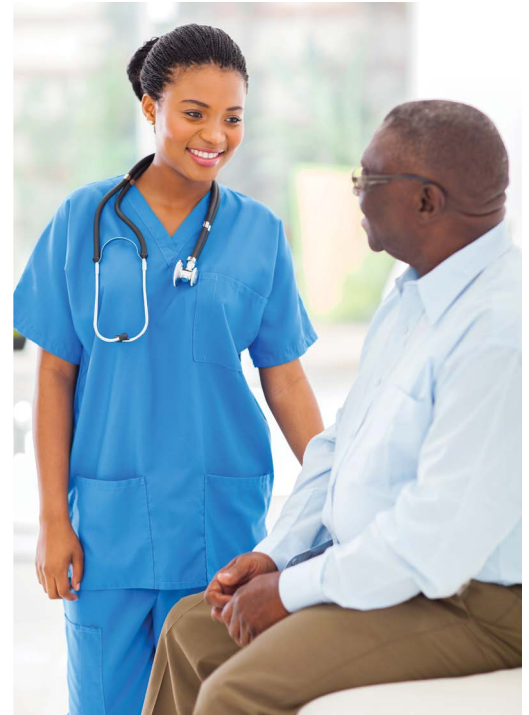
Financial assistance applications are available at BayCare.org and all BayCare hospitals. If you would like to have one mailed to you, send an email with your name and address to finassist@baycare.org, or call (855) 233-1555, Monday through Friday, 8am to 4pm.

Eligibility Criteria

- Completed financial assistance application
- Household income not greater than 250 percent of the federal poverty level (FPL)
- Patient balance (uninsured or after insurance) greater than or equal to \$250 for an individual account
- Financial assistance will not be provided to:
 - Non-Florida residents, who are citizens of other countries, for planned procedures not related to continuity of care
 - Individuals who are eligible for other third party coverage but choose not to use their coverage
 - Patients who seek care outside their provider network or from outside the hospital service area for non-emergency care

Refunds for Prior Payments

We are unable to refund patients for any payments made to BayCare Medical Group and/or BayCare Urgent Care prior to being approved for financial assistance. Patients who have made prior payments may apply for financial assistance if remaining balance owed is equal to or greater than \$250.



For more information, contact the Financial Assistance team: finassist@baycare.org | (855) 233-1555

